



COMPASSION

COURAGE

PARK FOREST FIRE DEPARTMENT  
ANNUAL REPORT  
2020

COMMITMENT



# Park Forest Fire Department



## 2020 Annual Report

### Message from the Chief

I am pleased to share the Park Forest Fire Department's annual report for 2020, highlighting the great work of your Fire Department. Our dedicated staff provide exceptional services to the community of Park Forest, none of which would be possible without the trust and support we have with our citizens, Village President and Board of Trustees, Village Leadership, and each other.

2020 proved to be one of the most challenging years our Department has faced since its inception in 1949. Like many others, we were heavily impacted by the COVID-19 pandemic which presented many unique challenges; however, the resilience of the Park Forest Firefighters has been amazing. Despite facing enormous challenges which required collaboration, critical thinking and innovation to continue to serve the Community 24/7/365. Along with the pandemic, Park Forest also prevailed thru a tornado, floods, and a record number of calls for service.

While many communities saw a decrease in call volume, the Park Forest Fire Department saw an increase over 2019 which was our busiest year on record. This was all completed with staffing levels that saw very little change in 2020, in fact 2020 saw a deduction with the suspension of Paid on Call and Paid on Premise programs due to the pandemic.

Due to COVID-19, many communities have and continue to experience elevated public health and budgetary challenges. Nationwide there was a shortage of personal protective equipment and disinfecting supplies. Due to the shortage, we saw major price increases in these needed supplies. Our members worked hard to identify and utilize all appropriated resources to sustain the highest level of service delivery to our community. This is illustrated in our success working with EMA from both Cook and Will Counties to obtain supplies to keep our members in service. Also, our department was extremely successful securing grant money in excess of \$1,000,000. Lastly, with cooperation of our finance department, we were able to realize an increase of revenue thru the Illinois HFS/GEMT program.

Our community should be extremely proud of the department's members who consistently perform with flexibility, professionalism, compassion, skill, and the strong desire to deliver exemplary emergency assistance to those we serve. We will continue to look for ways to be responsive to the needs of our community and be innovative in our service to the residents of the Village of Park Forest.

*Sincerely,*

*Chief Tracy Natyskok*



# *Park Forest Fire Department*

## *2020 Annual Report*



# MISSION STATEMENT

The men and women of the Park Forest Fire Department are professional, highly trained and skilled individuals dedicated to serving the citizens of Park Forest by protecting lives and property from the adverse effects of fire, medical emergencies and hazardous conditions.





# Park Forest Fire Department



## 2020 Annual Report

**TRUST**

**LOYALTY**

**RESPECT**

**CORE VALUES**

**HONESTY**

**TEAM  
WORK**

**INTEGRITY**



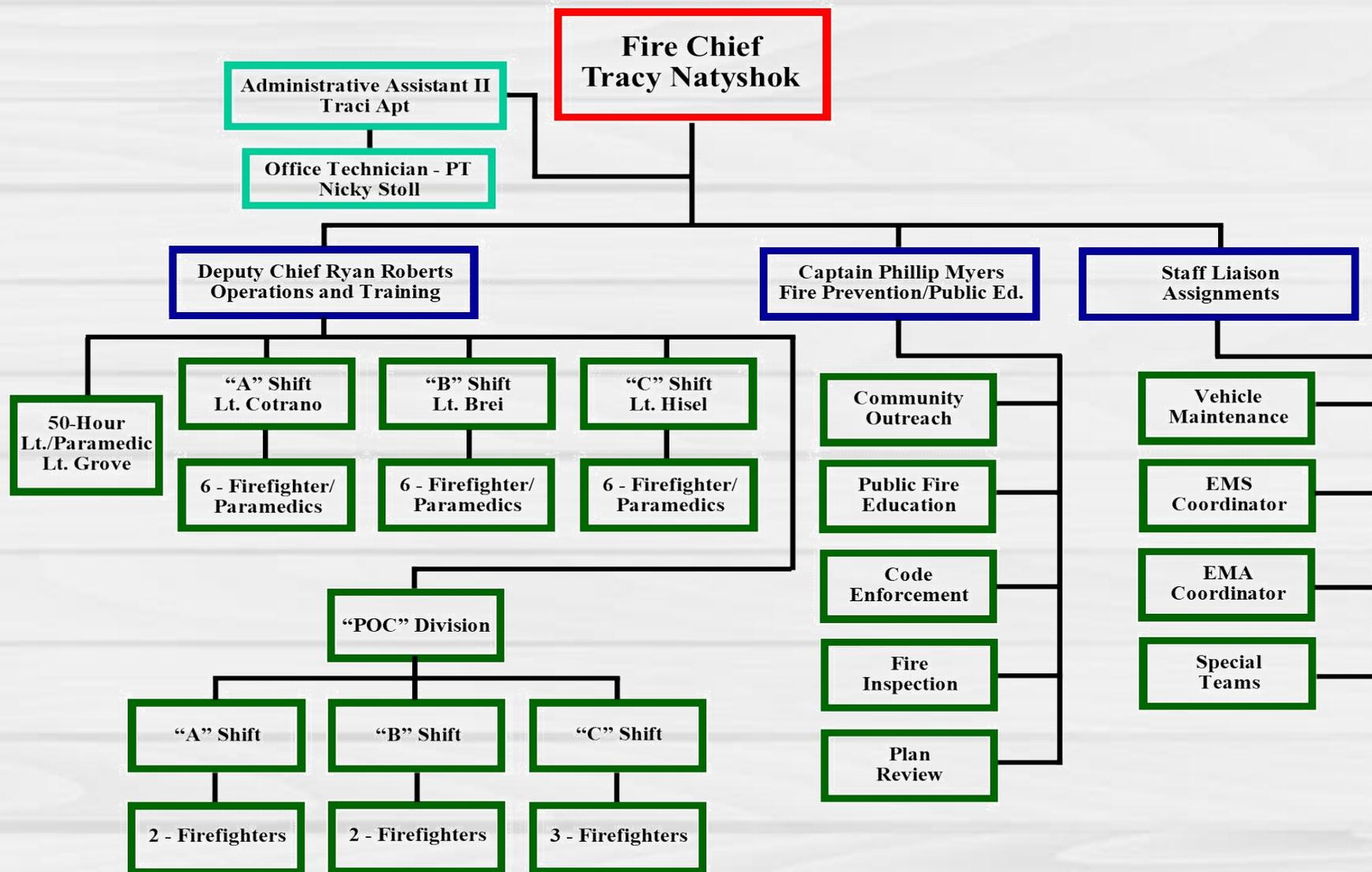
# Park Forest Fire Department



## 2020 Annual Report

### DEPARTMENT OVERVIEW

The Park Forest Fire Department is a combination service department, employing career and paid on call personnel. The career division is made up of 27 members including the Fire Chief, Deputy Fire Chief, Fire Prevention Captain, one full-time Administrative Assistant, one part-time Office Technician & 22 shift members. The paid on call division currently has 9 members.





# Park Forest Fire Department



## 2020 Annual Report

# NEVER FORGET



No history of the Fire Department would be complete without mentioning its darkest moment.

On February 8, 1963 the Department recorded its only "Line of Duty Death". Adolph "Shorty" Pfeifer sustained fatal injuries in a fall while fighting a fire at a commercial building under construction.

In honor of "Shorty's" ultimate sacrifice, the Department dedicated its Training Site in his memory on October 2, 1965.

55 years later this facility is still in use, training a new generation of firefighters, and remains a tribute to our fallen comrade.



# Park Forest Fire Department

## 2020 Annual Report



### RETIREMENT

### 2020 HIGHLIGHTS



**January 31, 2020: POC Captain William Tilley retired after 46 years of dedicated service.**



**March 30, 2020: the Park Forest Fire Department welcomed Firefighter/Paramedic Ryan Miller.**



# Park Forest Fire Department

## 2020 Annual Report



### 2020 AWARD CEREMONY

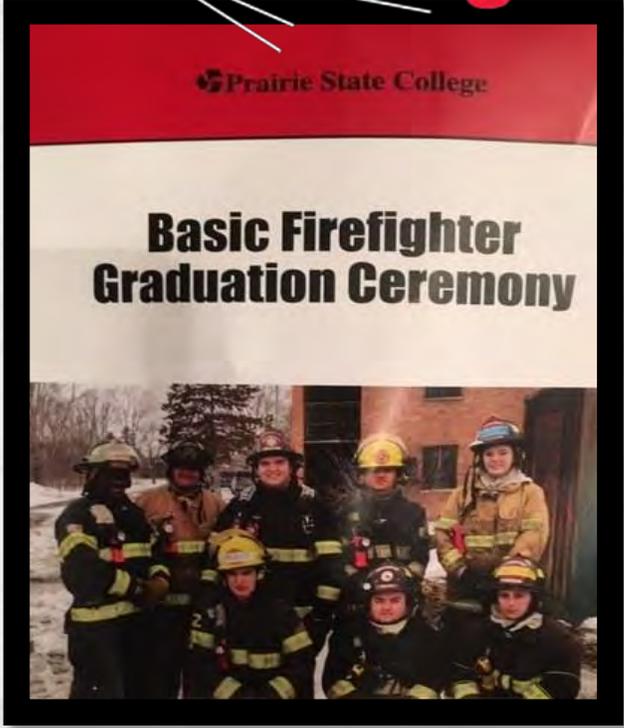




# Park Forest Fire Department



## 2020 Annual Report

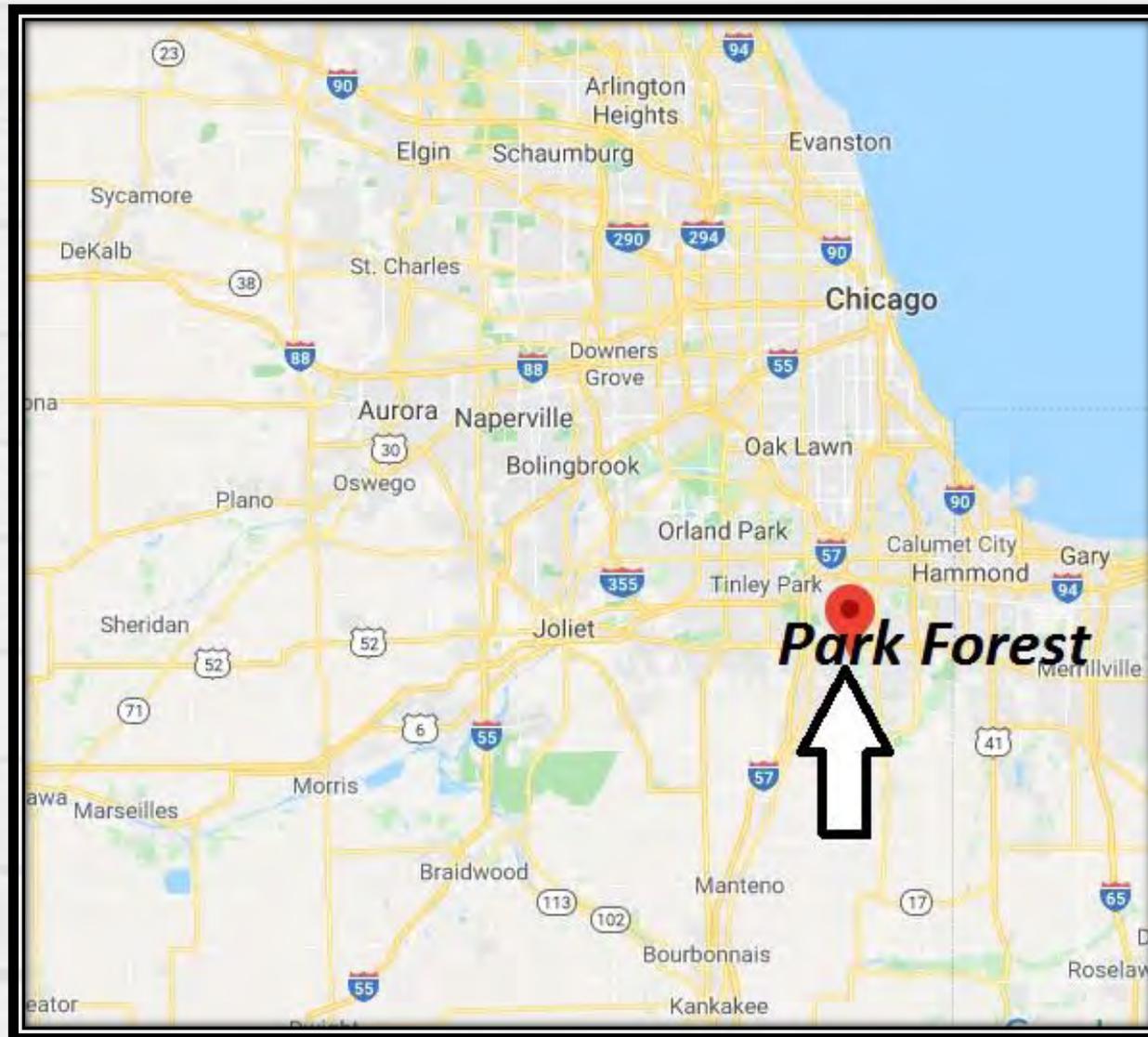


### 2020 BASIC FIREFIGHTER GRADUATION AT PSC



# Park Forest Fire Department

## 2020 Annual Report





# Park Forest Fire Department

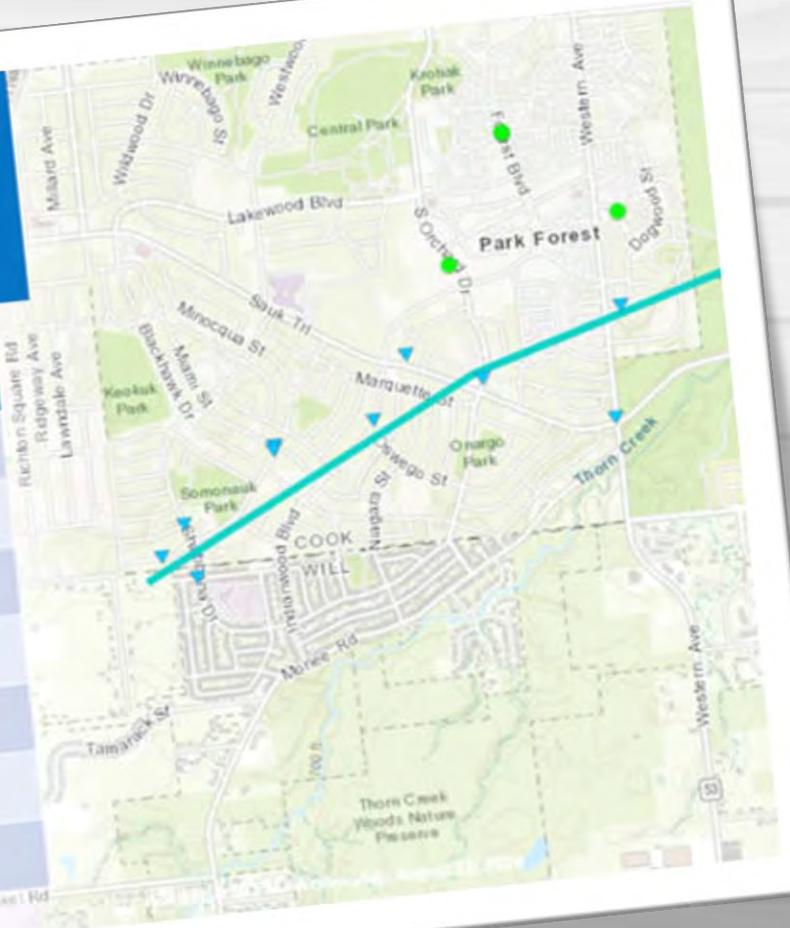


## 2020 Annual Report

### NATIONAL WEATHER SERVICE OCEANIC AND ATMOSPHERIC ADMINISTRATION August 10, 2020 Damage Survey Results

#### Park Forest, IL

Date	August 10, 2020
Time (Local)	3:57 PM CDT
EF Rating	EF-0
Est. Peak Winds	85 mph
Path Length	2 miles
Max Width	350 yards
Injuries/Deaths	0/0



WWS Chicago 1:4:25 PM CDT 8/12/2020



# Park Forest Fire Department

## 2020 Annual Report





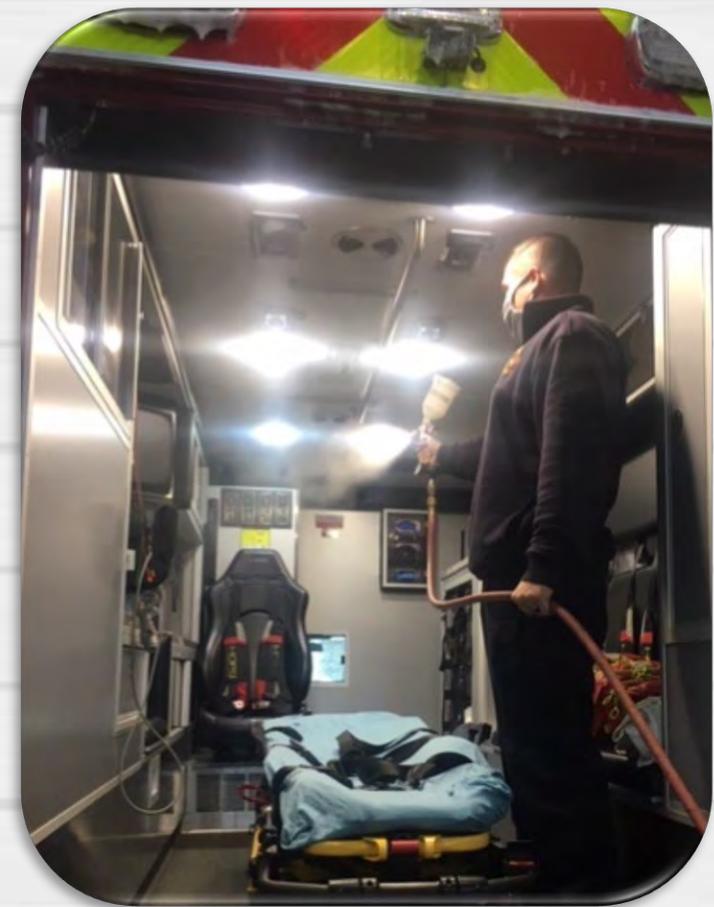
# Park Forest Fire Department



## 2020 Annual Report



**Shoe Disinfecting Mats**



**Disinfecting Spray**



**UV Disinfecting Light**





# Park Forest Fire Department



## 2020 Annual Report

### MILESTONE SERVICE AWARDS

Traci Apt  
30 Years of Service



Pat Hisel & Ryan Roberts  
25 Years of Service



Tom Marconi, Joe Spanier, & Sheena Bass  
5 Years of Service





# Park Forest Fire Department



## 2020 Annual Report



### 10 ROAD SAFETY TIPS EVERY DRIVER SHOULD KNOW

- 1 No mobile phone while driving**  
Every activity using your mobile phone while driving can distract your attention that could lead to an accident.
- 2 Belt up in the back**  
In a collision, an unbelted rear passenger can kill or seriously injure the driver or a front seat passenger.
- 3 Don't Drink and Drive**  
Drinking alcohol and driving simply do not go together. When drinking alcohol, driving becomes dangerous and is potentially lethal!
- 4 Slow down**  
At 30mph you are twice as near to hit and kill a pedestrian than at 20mph.
- 5 Children**  
Children are most of the times reckless and often act impulsively, take extra care when driving in schools zones and playgrounds.
- 6 Take a break**  
Tiredness is considered one of the major factors of road accidents. When driving long hours, have a break and rest for at least a 15 minute every 3 hours.
- 7 Share if you can**  
For long trips, share the driving responsibilities with someone else. This will allow you to keep an eye on each other while driving and also enable you to nap without losing time.
- 8 Anticipate**  
Do not think that you are the only one who uses the road, use your side and rear mirrors regularly.
- 9 Use car seats**  
Child and baby seats should be fitted properly and checked every trip.
- 10 Keep your distance**  
Always keep a two second or imaginary two cars as gap between you and any vehicle in front.





# Park Forest Fire Department



## 2020 Annual Report



### Cooking



**1** Number 1  
cause of  
home fires

### Heating



**2** Number 2  
cause of  
home fires

### Electrical



**3** Number 3  
cause of  
home fires

### Cigarettes & Candles



**4** Number 4  
cause of  
home fires



# Park Forest Fire Department



## 2020 Annual Report

# ACTION



shot on moto g<sup>6</sup>  
Todd Sherman @Nifgalerts



# Park Forest Fire Department



## 2020 Annual Report





# Park Forest Fire Department

## 2020 Annual Report



Incident

Community member has an emergency.

### ANATOMY OF A 911 CALL



Travel

Time from when the unit starts moving to arrival on scene.

### Total Response Time



Call

Community member calls 911.



Call Processed

911 Center processes the call.



Dispatch

911 Operator dispatches the correct unit.



Turnout

Time from when the unit is dispatched to when the crew is dressed and in vehicle



# Park Forest Fire Department



## 2020 Annual Report

### SOUTHCOM CALLS FOR SERVICE TOTALS

Village	Police Total	Traffic Stops non-billable	Police Billable	Fire	Totals	Percentage
Matteson	21,580	2,642	18,938	4,348	23,286	35%
Olympia Fields	7,279	869	6,410	1,109	7,519	11%
<b>Park Forest</b>	20,707	2,275	18,432	<b>4,617</b>	23,049	34%
Richton Park	11,401	648	10,753	2,755	13,508	20%
SouthCom Totals	60,967	6,434	54,533	12,829	67,362	100%

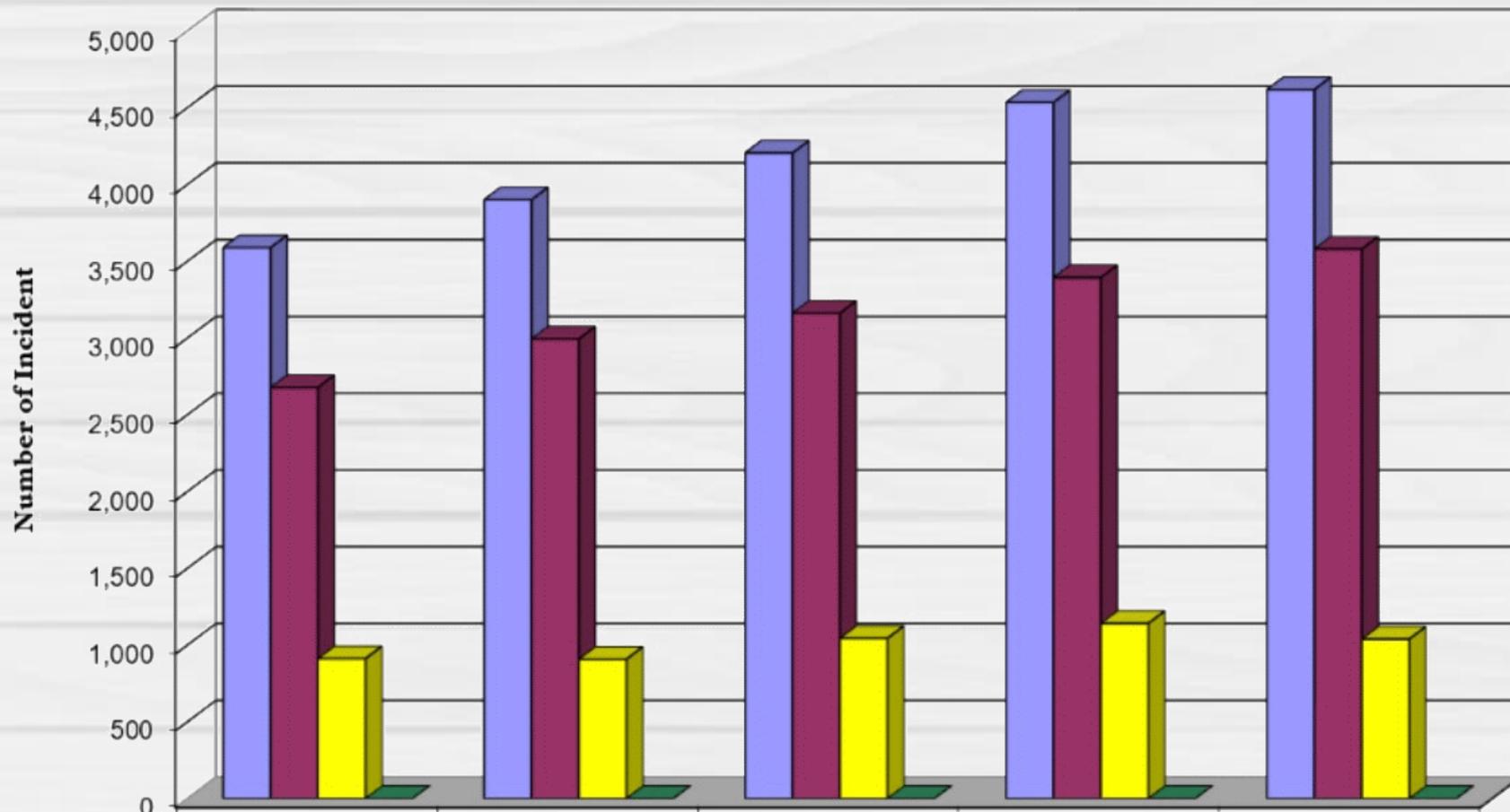


# Park Forest Fire Department



## 2020 Annual Report

### ALARM ACTIVITY BY CALENDAR YEAR



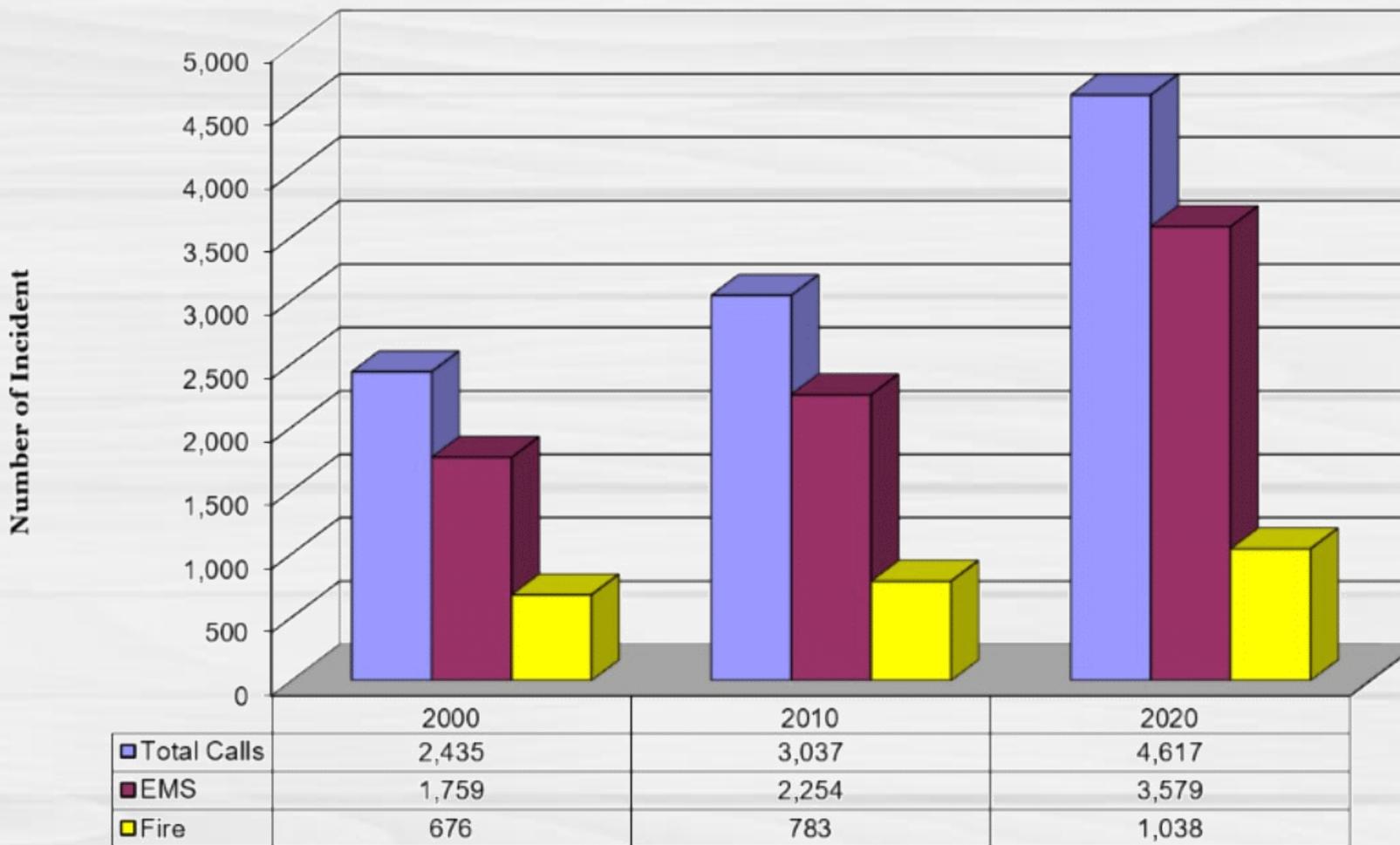
	2016	2017	2018	2019	2020
Total Calls	3,588	3,900	4,204	4,533	4,617
EMS	2,677	2,993	3,161	3,393	3,579
Fire	911	907	1,043	1,140	1,038
% Change	6.12%	8.70%	7.79%	7.83%	1.85%



# Park Forest Fire Department



## 2020 Annual Report



**ALARM  
ACTIVITY  
BY  
CALENDAR  
YEAR  
10 YEAR  
COMPARISON**

Note: Fire Department Staffing has remained the same from 2000 to 2010 to 2020; 7 per shift with 5 person minimum staffing daily. Call volume increased 90% from 2000 to 2020 and 52% from 2010 to 2020 while the department's staffing has remained the same.



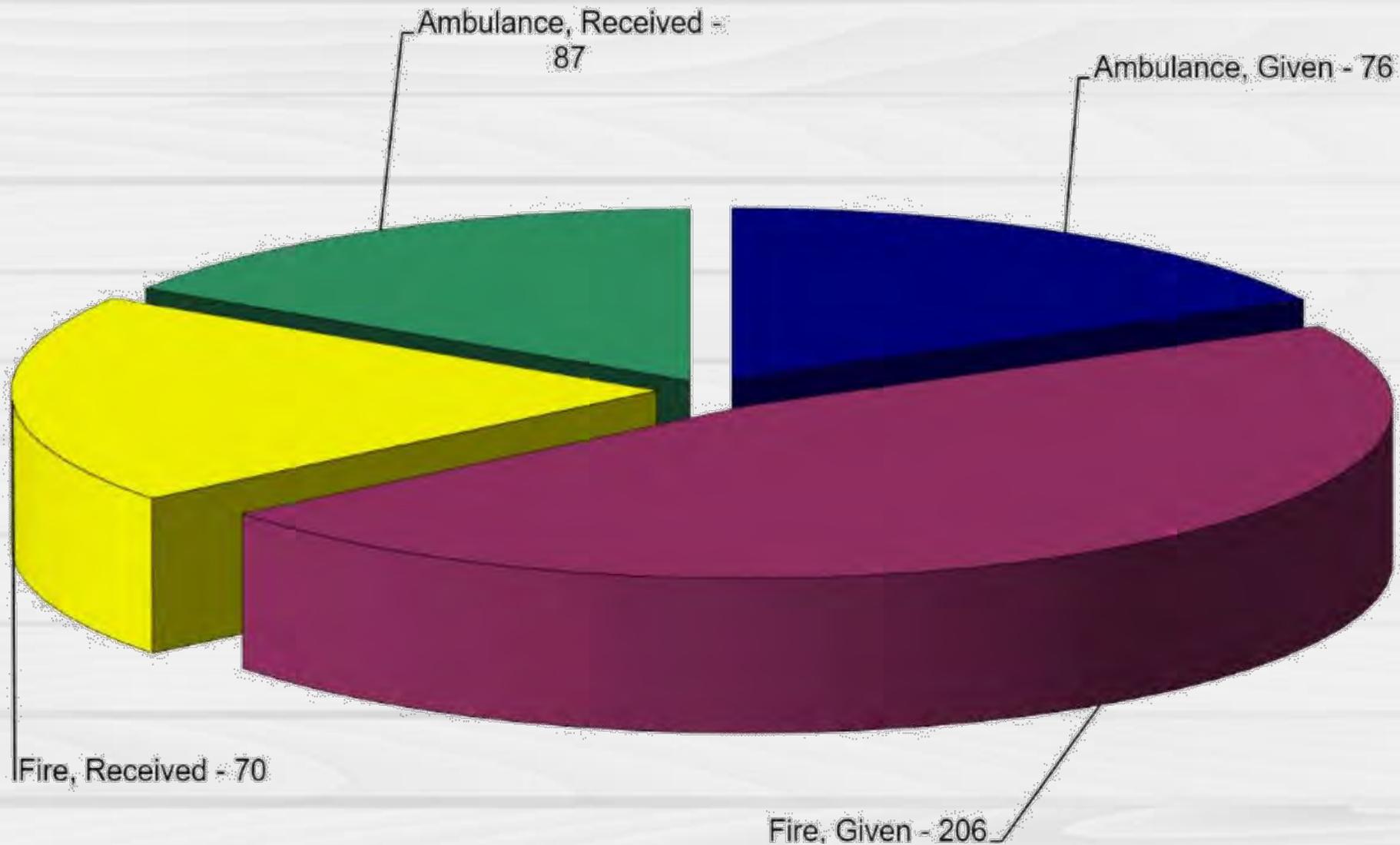
# Park Forest Fire Department



## 2020 Annual Report

**MUTUAL/  
AUTOMATIC  
AID  
ACTIVITY  
BREAKDOWN**

**TOTAL AID  
439**

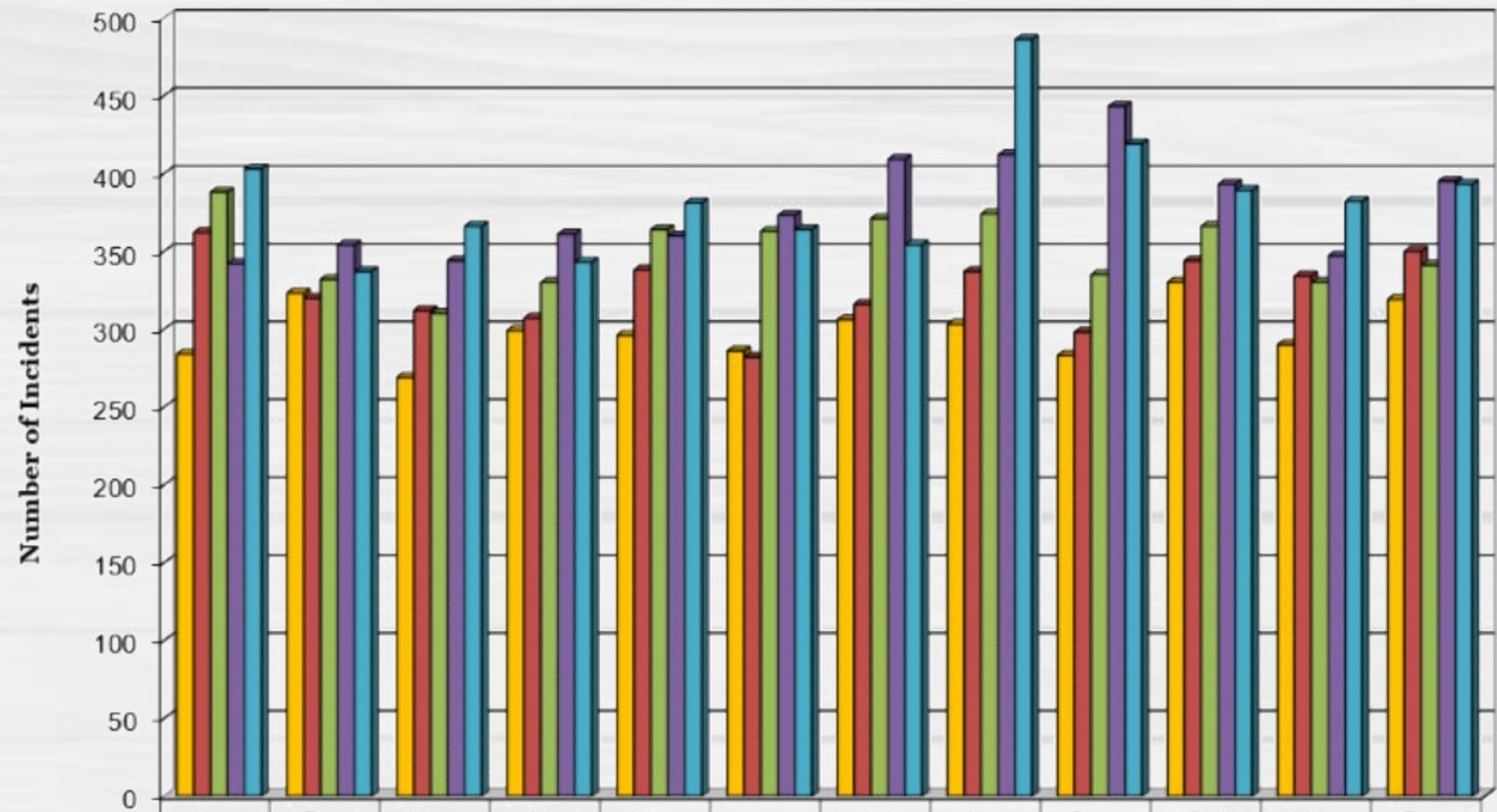




# Park Forest Fire Department



## 2020 Annual Report



**ALARM  
ACTIVITY  
BY  
MONTH**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2016	284	323	269	299	296	286	306	303	283	330	290	319
2017	362	320	312	307	338	282	316	337	298	344	334	350
2018	388	332	310	330	364	363	371	374	335	366	330	341
2019	342	354	344	361	360	373	409	412	443	393	347	395
2020	403	337	366	343	381	364	354	486	419	389	382	393

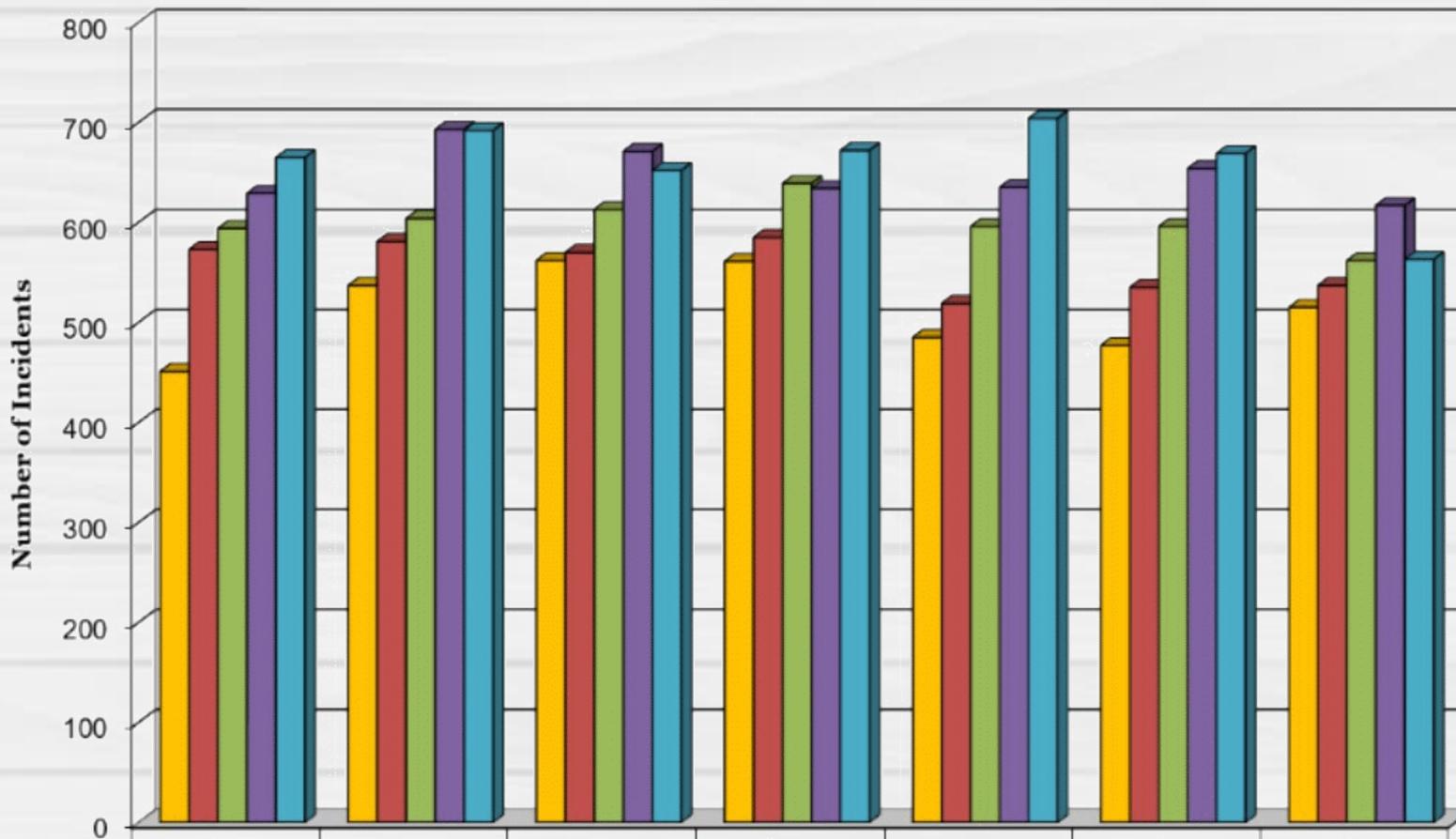


# Park Forest Fire Department



## 2020 Annual Report

### ALARM ACTIVITY BY DAY OF WEEK



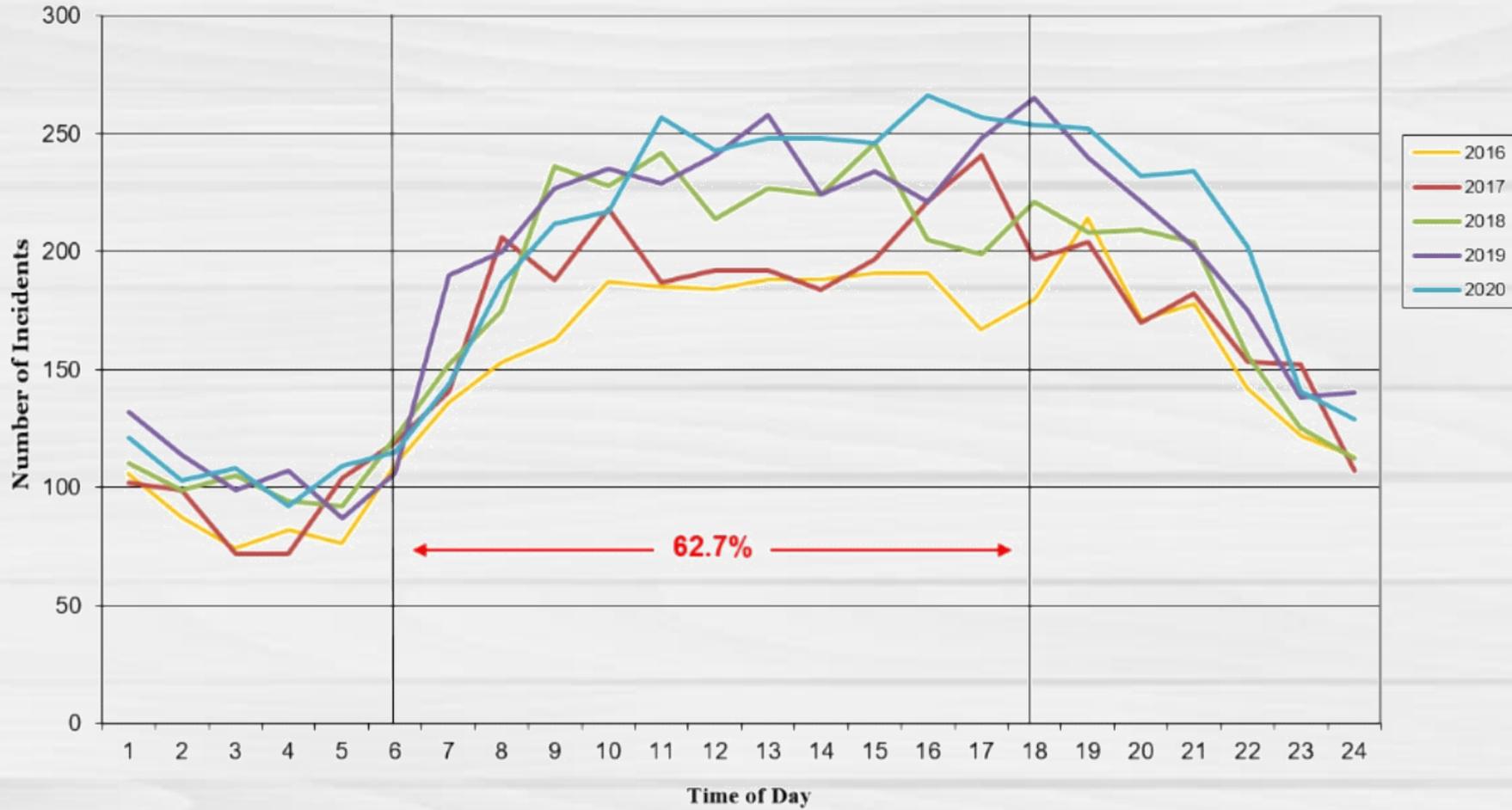
	Sun	Mon	Tue	Wed	Thur	Fri	Sat
2016	451	537	562	561	485	477	515
2017	573	581	570	585	519	535	537
2018	594	604	613	639	596	596	562
2019	629	693	671	634	635	654	617
2020	665	692	652	672	704	669	563



# Park Forest Fire Department



## 2020 Annual Report



**ALARM  
ACTIVITY  
BY  
TIME  
OF  
DAY**

62.7% of our call volume occurs during the time period of 6 a.m. - 6 p.m. This is the time frame where our Paid On Call Division has limited or no availability due to their full-time job commitments.

It should also be noted the most deadly and damaging fires occur between the hours of 10 p.m. and 5 a.m.



# Park Forest Fire Department



## 2020 Annual Report

**4,617  
CALLS FOR SERVICE**



**RECORD SETTING  
YEAR**



**1,038  
TOTAL  
FIRE  
RESPONSES**

### 2020 CALL VOLUME AT-A-GLANCE



**3,579  
TOTAL  
EMS  
RESPONSES**

**BUSIEST  
DAY OF THE WEEK  
THURSDAY  
704 CALLS**



**BUSIEST  
MONTH OF THE YEAR  
AUGUST  
486 CALLS**



# Park Forest Fire Department



## 2020 Annual Report



**1,038 FIRE CALLS**





# Park Forest Fire Department

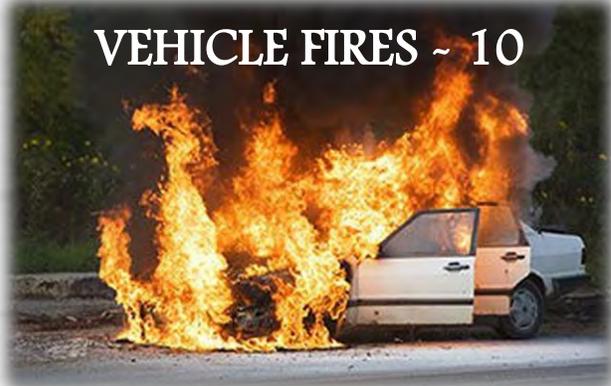


## 2020 Annual Report

COOKING FIRES ~ 8



VEHICLE FIRES ~ 10



STRUCTURE FIRES ~ 49

### FIRE CALLS BREAKDOWN



RUBBISH FIRES ~ 14



OTHER FIRES

2



GRASS FIRES ~ 3



# Park Forest Fire Department



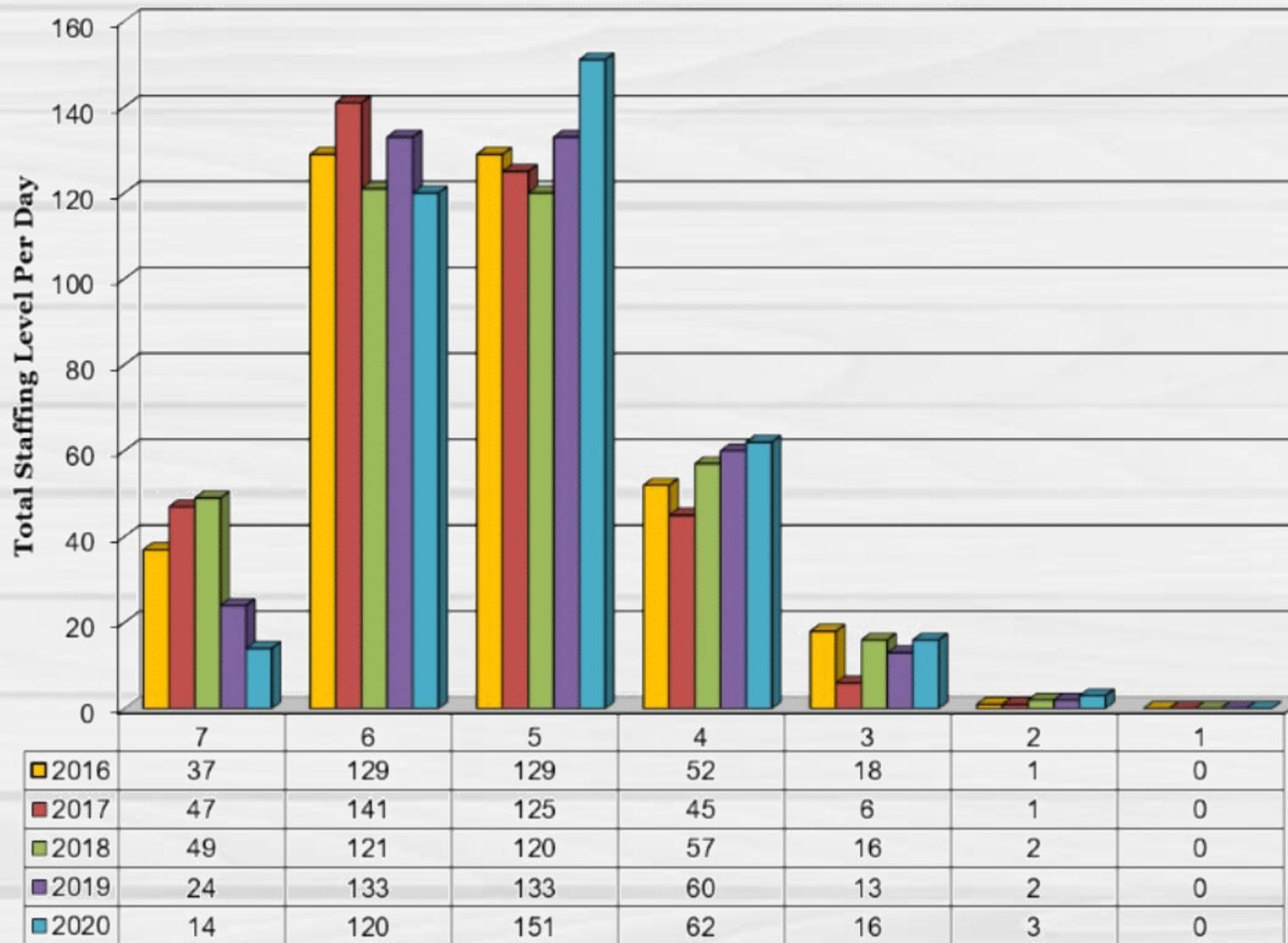
## 2020 Annual Report

### DAILY STAFFING LEVELS

The daily minimum staffing level is 5.

On any day where there are less than 5 shift members present, the department is required to pay overtime to bring the minimum staffing level to 5.

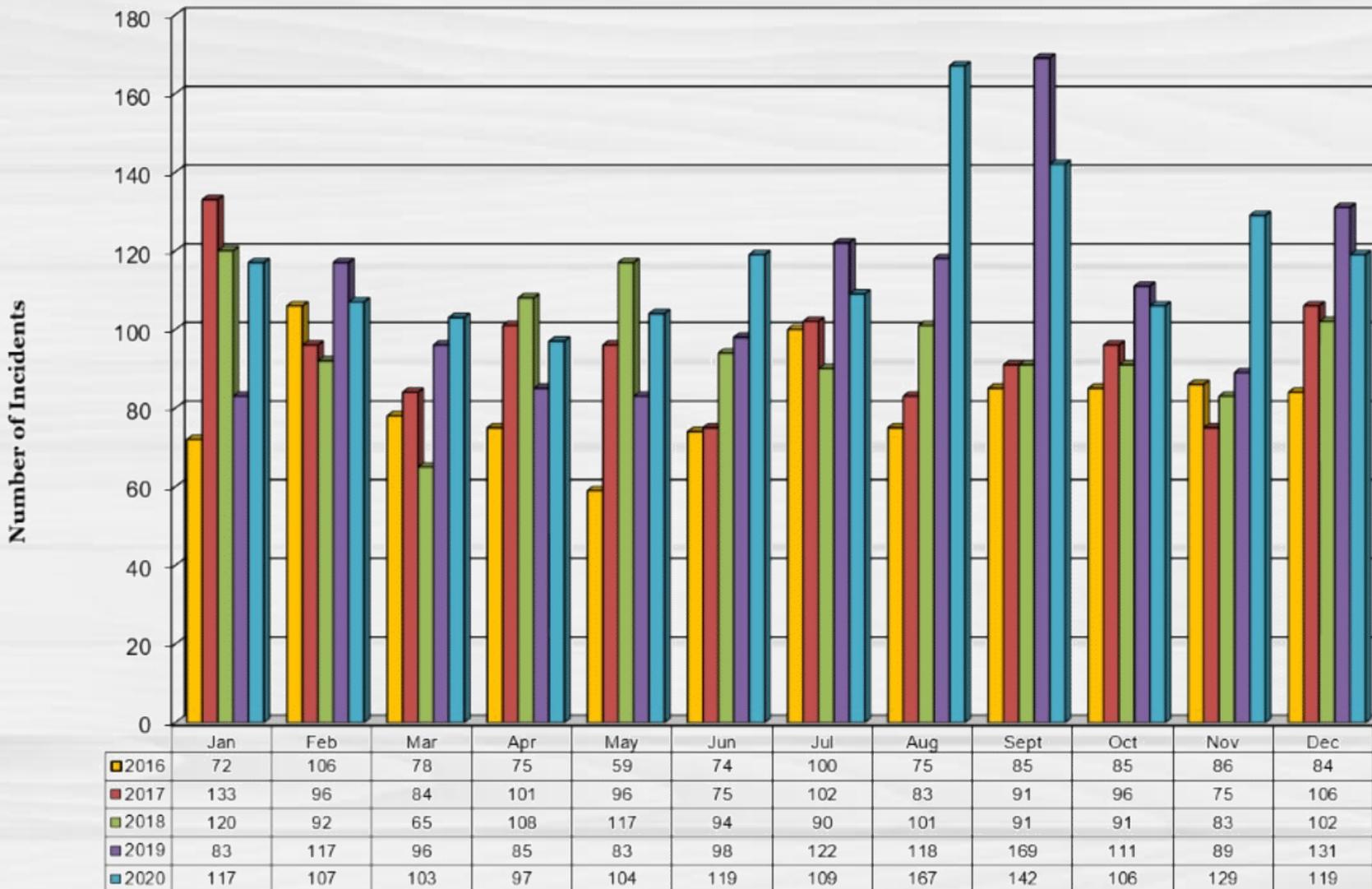
In 2020, this occurred 81 times, up 6 from 75 occurrences in 2019.





# Park Forest Fire Department

## 2020 Annual Report



**CONCURRENT  
CALLS  
BY MONTH  
1,419  
INCIDENTS**

Of the 4,617 incidents responded to in 2020, 1,419 of them (or 30.7%) were concurrent/overlapping calls.

With minimum staffing at 5 just over 63% of the time (232 days in 2020 = 63.4%), a double call leaves only 1 person in the station to respond to the next emergency.

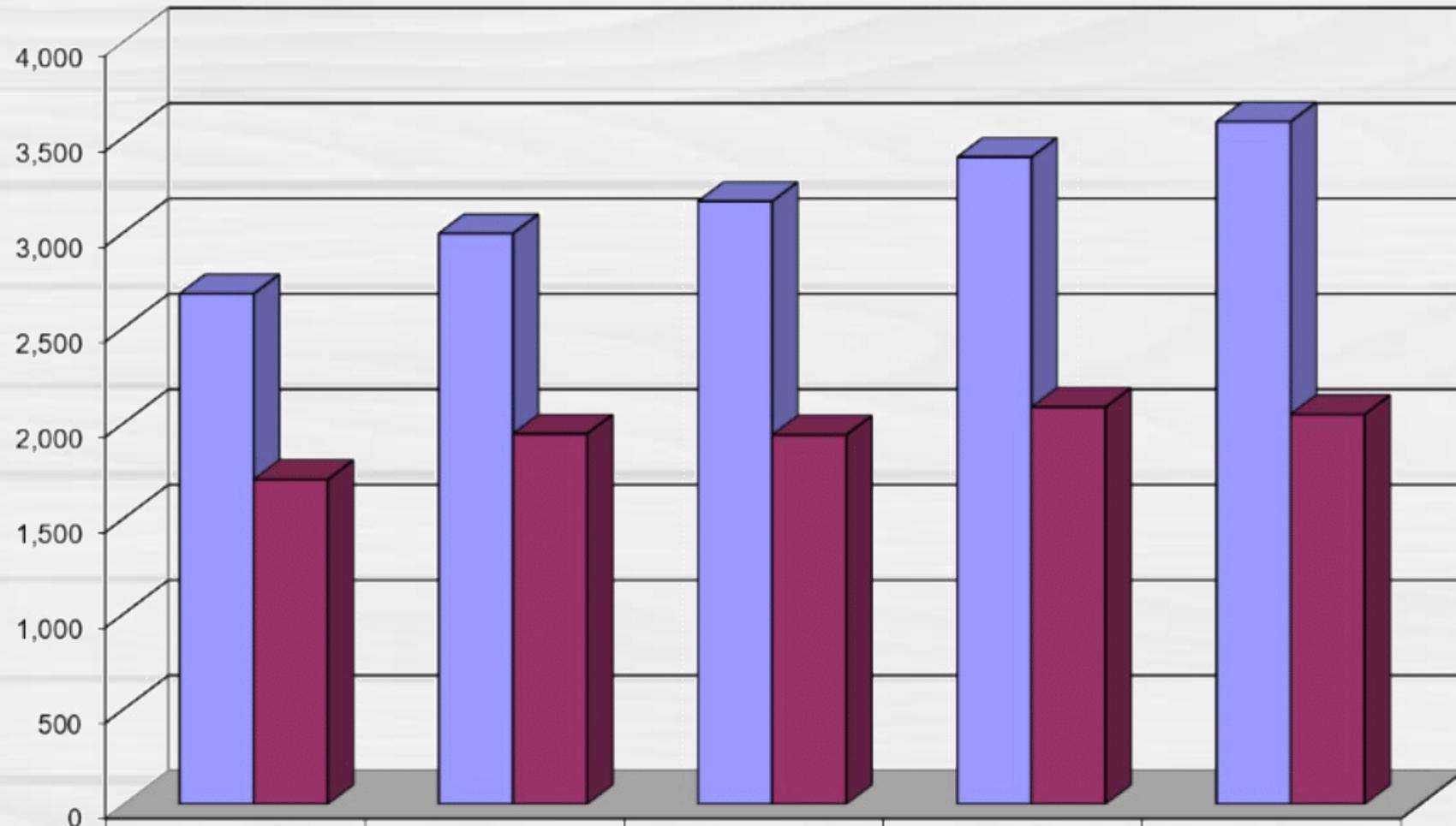


# Park Forest Fire Department



## 2020 Annual Report

### TOTAL AMBULANCE CALLS VS. AMBULANCE TRANSPORTS



■ Total Ambulance Calls  
■ Total Ambulance Transports

2016

2,677

2017

2,993

2018

3,161

2019

3,393

2020

3,579

1,703

1,942

1,936

2,082

2,044



# Park Forest Fire Department



## 2020 Annual Report

PSYCHIATRIC  
147



MOTOR VEHICLE  
ACCIDENT ~ 45



CARDIAC  
95

 **MEDICAL  
EMERGENCY**

1307

CALL 911

P  
R  
E  
G  
N  
A  
N  
C  
Y  
20



**CHEMICAL ABUSE**

18



ACCIDENTS ~ 101



TRAUMA

14



O  
T  
H  
E  
R



297



# Park Forest Fire Department



## 2020 Annual Report



**National  
Fire & Safety**



Bedroom 1 door closed hallway



Bedroom 1

Living room



Outside Bedroom 1 - Door closed



Bedroom 1



Bedroom 1 back side of door

**Always close bedroom doors while sleeping!**

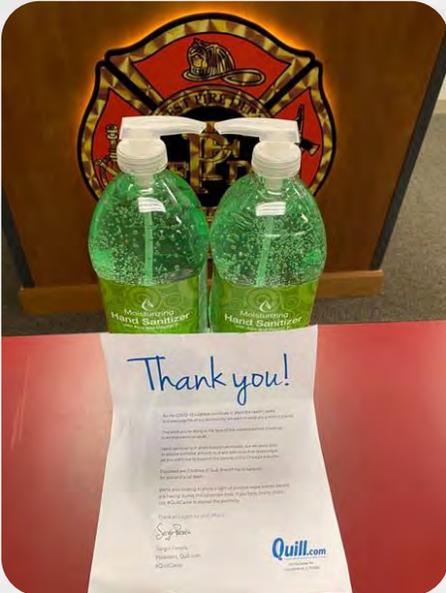


# Park Forest Fire Department



## 2020 Annual Report

### COMMUNITY SUPPORT



The Covid-19 Pandemic definitely presented the department with some unique challenges in 2020. We were incredibly thankful to the many, many individuals, businesses, and organizations who donated supplies and goodies to us throughout the year!





# Park Forest Fire Department



## 2020 Annual Report

### COMMUNITY SUPPORT



Thank You



# Park Forest Fire Department

## 2020 Annual Report



# Thank you!



### COMMUNITY SUPPORT



Thanks for your support!



To the heroes at the PFFD —  
THANK YOU for your bravery and sacrifice. You all are amazing and we are so grateful for all you do. ♥





# Park Forest Fire Department

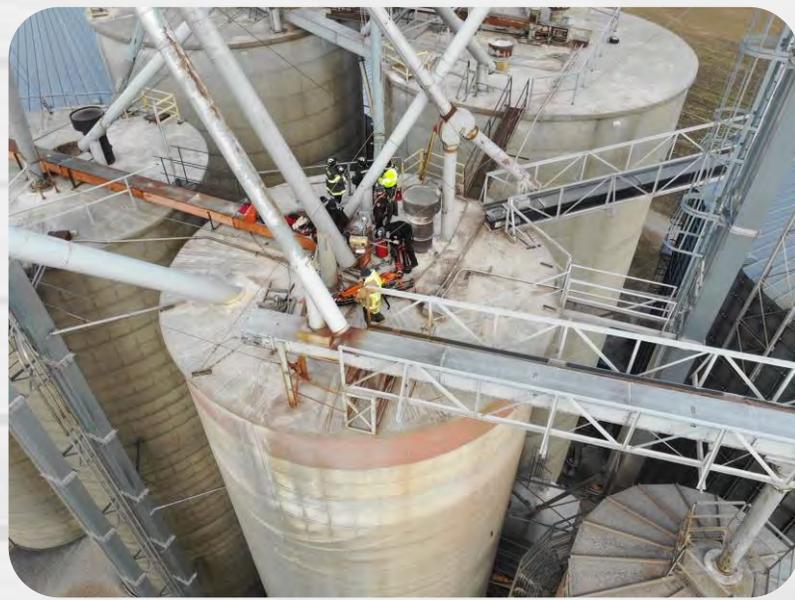


## 2020 Annual Report



Mission: The Combined Agency Response Team (CART) exists to provide highly trained responders to specialized rescue incidents in a quick, efficient manner. CART responds to rescue incidents with a multi-million dollar cache of member owned and CART supplemented equipment to support the efforts of the technical rescuers. There are over 400 Rescue Technicians who are annually tested by the CART organization.

### SPECIAL TEAMS





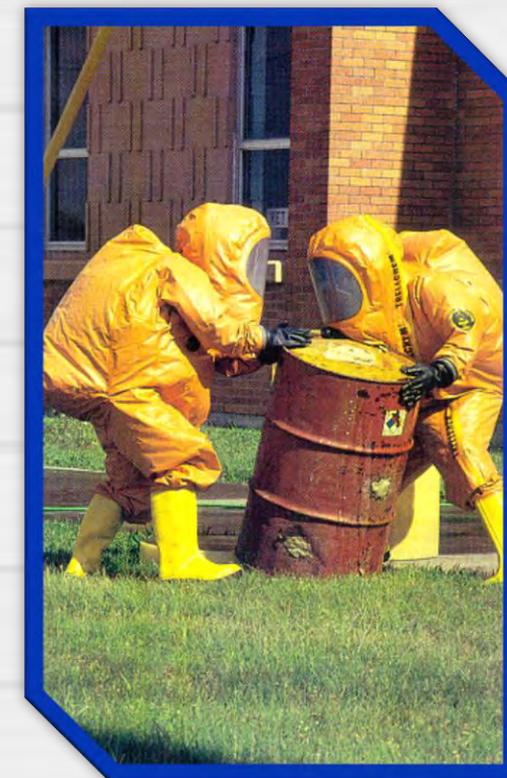
# Park Forest Fire Department



## 2020 Annual Report



Members of the MABAS 27 Hazardous Materials Response Team are responsible to be trained and certified to the Illinois Office of the State Fire Marshal Hazardous Materials Technician B level. The team is comprised of approximately 40 members and advisors. This team is responsible for responding to hazardous materials incidents and acts of terrorism in the South Suburbs, when called upon by a department of MABAS 27 or 24. The purpose of the HazMat Team is to provide a team of personnel with specialized hazardous materials training and equipment when the need arises. The team is capable of responding to hazardous materials incidents in order to contain and/or control the incident and to prevent further damage to life and property.





# Park Forest Fire Department



## 2020 Annual Report



The primary goal of the Will-Cook-Grundy County Fire Investigation Task Force is to provide training, education, support, and assistance to local municipalities by investigating and determining the origin and cause for large loss fires, multiple fire fatalities and providing staffing assistance within stricken jurisdictions throughout Will, Cook and Grundy County.





# Park Forest Fire Department

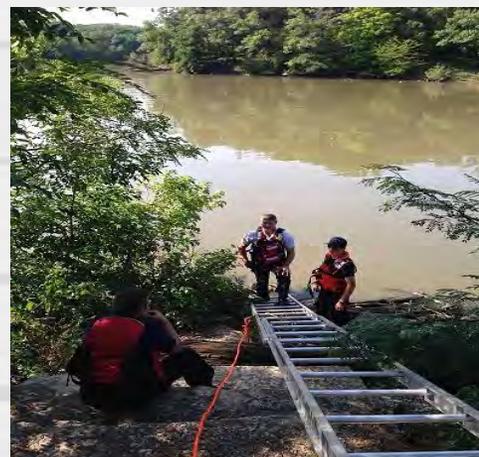


## 2020 Annual Report

The mission of the MABAS Division 27/24 Dive Team is to provide a professional response to water rescue and/or recovery incidents to the Villages located within both Divisions.

Due to the variety of waterways in the area (lakes, rivers, ponds, drainage ditches, etc.) the Dive Team must be prepared for multiple types of water rescue situations.

- Evidence Recovery - assist law enforcement agencies, locally and through mutual aid, in crime scene investigations and evidence recovery operations.
- River Diving - rescue or recovery of victims using underwater search patterns in a moving water environment.
- Surface Water Rescue - rescue of accident victims while they are still on the surface of lakes, ponds, and other types of still water.
- Swift-water Rescue - rescues performed anywhere near rivers and other types of moving water.
- Underwater Rescue - SCUBA divers performing underwater search patterns to locate near-drowning victims.





# Park Forest Fire Department

## 2020 Annual Report





# Park Forest Fire Department



## 2020 Annual Report

### SAFETY



The International Association of Firefighters (IAFF) and the International Association of Fire Chiefs (IAFC) worked together to create the Fire Service Joint Labor Management Wellness-Fitness Initiative's Peer Fitness Trainer Program. This program provides a certificate program through the American Council on Exercise (ACE). The purpose of the IAFF/IAFC/ACE PFT certification program is to provide a fitness training standard consistent with the health and fitness needs of the Fire Service throughout the United States and Canada. The Park Forest Fire Department has a three certified Peer Fitness Trainers on shift.







# Park Forest Fire Department



## 2020 Annual Report



Mission: To assist firefighters and EMS providers and their immediate families diagnosed with cancer by providing badge to badge support, training and guidance.




### Firefighters face cancer rates substantially greater than most Americans

- Testicular cancer - 2.02 times greater
- Multiple myeloma - 1.53 times greater
- Non-Hodgkin's lymphoma - 1.51 times greater
- Skin cancer - 1.39 times greater
- Brain cancer - 1.31 times greater
- Malignant melanoma - 1.31 times greater
- Prostate cancer - 1.28 times greater
- Colon cancer - 1.21 times greater
- Leukemia - 1.14 times greater

The most likely causes are the chemicals emitted from regular household products when they burn.

Source: Firefighter Cancer Support Network | [facebook.com/benspraguebangor](https://facebook.com/benspraguebangor) | @bensprague



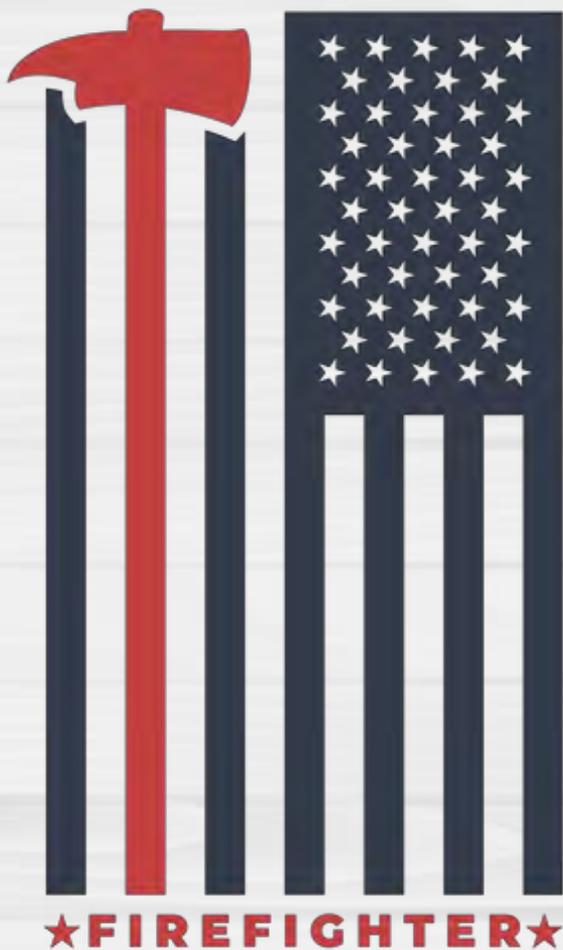
# Park Forest Fire Department

## 2020 Annual Report



### TRAINING

- Full-time Firefighters averaged training hours per person = 344.
- Total training hours for Full-time Firefighters = 7,836.





# Park Forest Fire Department

## 2020 Annual Report



	CLASS COUNT	TOTAL CLASS HOURS	COUNT OF PEOPLE	TOTAL MAN HOURS
Administration	5	5:00	30	30:00
Communications	8	14:00	72	135:00
Driver/Operator	86	123:30	314	514:30
EMS	59	116:00	328	660:30
Fire Disaster Management	7	7:30	33	34:30
Fire Officer	17	37:30	84	184:00
Fire Operations	151	272:15	813	1504:00
Fire Prevention	19	52:30	95	206:30
Safety	595	723:30	3188	3925:00
Special Operations	53	159:30	277	642:00
<b>GRAND TOTALS:</b>	<b>1000</b>	<b>1511:15</b>	<b>5234</b>	<b>7836:00</b>



# Park Forest Fire Department

## 2020 Annual Report



Lexipol provides a unified solution - content, policies and training - for fire departments. Their Fire and Rescue solution provides a full library of customizable, state-specific policies as well as thousands of hours of online learning content - all accessible 24/7 through station computers or smartphones. With constitutionally sound, continuously updated policies and training from Lexipol, The Park Forest Fire Department can face our challenges with the confidence that our firefighters are following best practice guidelines.



# Park Forest Fire Department

## 2020 Annual Report



### FIRE DEPARTMENT OPERATIONS FOR THE 21ST CENTURY

A well-trained firefighter is a safer, more effective firefighter. That's why TargetSolutions has created the industry's most powerful fire department training system.

With TargetSolutions, you can track employee training records, save time and reduce costs. This program will simplify the delivery of training to all personnel. Target Solutions provides hundreds of prepared courses, covering critical EMS training, emergency vehicle operations and NFPA approved contents. It also tracks all training hours in one location for ISO and Accreditation and allows other fire departments using TargetSolutions to share training materials.



The Blue Card online training program is a 40 to 50 hour course that teaches the cognitive portion of the Blue Card Incident Command certification program. The online program is based on the Fire Command curriculum package. The training material is organized around the IC's checklists and the professional qualifications of the Blue Card Incident Command standard. All of the online content has been developed in a manner to support, compliment, and integrate with NIMS.



# Park Forest Fire Department

## 2020 Annual Report



### GRANTS



# FEMA

**Firefighter/Paramedic Position:** EMW-2019-FF-00237: This SAFER grant covers salary and benefit costs for the hiring of two new firefighters. This is a 3-year grant program which began in January, 2021 (employees began work January 4). The program requires the Village to maintain line operation staffing levels during the grant period in order to receive reimbursement for the base salary, insurance, pension and other similar expenses. This grant was funded at \$785,748 and the match obligation was waived by FEMA.



**Bariatric Ambulance:** EMW-2019-FG-04920: This AFG grant was written as a regional grant with five other fire departments. The project was funded for \$300,000 with a 10% match. The Village of Park Forest paid the match and will maintain ownership of the ambulance. The other communities will pay \$500 annually to be used for maintenance and upkeep. The ambulance has been ordered with a delivery expected in late summer 2021.

**Public Education Trailer upgrade:** EMW-2019-FP-00084: This fire prevention grant was funded for \$27,500 with a match of 10%. The grant will provide for electric/computer upgrades in our fire prevention trailer. This equipment has not been ordered at this time. The equipment list is expect to be finalized in the next month (February 2021) and project completed before August 2021.



**PPE/Medical equipment:** EMW-2020-FG-00024: This AFG supplemental-Covid grant was awarded for \$3,000 with a 10% match. The purchases for this grant have been completed and reimbursement by FEMA has been made.

# \$1,116,248 Total



# Park Forest Fire Department

## 2020 Annual Report



**Training Site Grant:** In January, 2020 a \$5,000 grant was received from Enbridge Pipeline to assist in making improvements at the Training Site. These grant funds will be used to make necessary repairs to props and buildings.





# Park Forest Fire Department

## 2020 Annual Report



### FIRE PREVENTION



- Inspection services
  - Annual inspections for all business occupancies.
  - Plan reviews.
  - Residential sprinklers.
- Public education
  - School programs.
  - Senior programs.
  - Community outreach.
- Safety outreach
  - CPR classes.
  - Car seat installations.



Captain P. Myers



# Park Forest Fire Department

## 2020 Annual Report



Because of the Covid-19 pandemic, Fire Prevention Week 2020 was much different than previous years.

In an effort to share the 2020 theme, “Serve Up Fire Safety in the Kitchen” and get the message out to everyone, we took Public Education virtual.

Each shift created short safety PSA’s that we broadcasted out on social media each day of Fire Prevention Week. On Saturday, we shared our “virtual” open house. This Google slide allowed participants to visit 15 different safety messages.

Please visit our Facebook page to check it out.

